
**All Hazards Emergency Plan
Facility Action Cards (FACs)**

FACs – Utility Failure Plan

1. Immediately determine if the loss of a utility (electric, gas, propane, water, etc.) is due to an incident occurring at the facility like a rupture, leak, fire, collision (vehicle striking meter, lightning strike with fire, etc.) and address the situation in accordance with the appropriate emergency procedure.
2. Announce the **CODE BLACK** throughout the facility.
3. If the situation warrants, ensure that local emergency responders (fire, police, EMS, etc.) have been notified and are responding and the appropriate utility company or service contractor has been notified of the failure.
4. Activate the facility's Incident Command System (ICS) and coordinate with local emergency responders (fire, EMS, police, etc.) and utility company as they arrive and begin to manage the incident.
5. Attempt to determine the projected duration of the outage/failure.
6. Have facility maintenance continuously check on equipment that may be adversely impacted by the failure due to the failure itself (electrical grounding, failure of other systems, etc.) as well as negative circumstances that may occur upon sudden resumption of utility (over-pressurization, power surge, etc.).
7. If outage is long term, prepare to determine other courses of action that may be required, including evacuation.
8. Frequently check residents and all systems for wellness and continuity of operations.
9. Establish and maintain contact with local emergency responders to advise them of the situation and keep them informed of potential needs as the situation potentially worsens.
10. Ensure that all procedures defined in the facility's Utility Failure Plan (Section IV) are utilized to internally manage the incident.
11. Utilize appropriate sections of the All Hazards Emergency Plan to manage the incident as needed.
12. Maintain all operations in accordance with the ICS until the incident is officially terminated.